

Payment & Refund Policy

Secure Payments

Maison Wayz Clothing uses **Paystack** to securely process online payments.

We accept supported debit cards, credit cards, and other payment methods available through the Paystack platform.

For your protection, we do **not** store your banking or card information on our website.

Payment Confirmation

Orders will only be processed once payment has been successfully confirmed.

If payment is declined or fails, your order will remain pending until payment is completed.

Refunds

Where a refund is approved in accordance with our Refund & Returns Policy, the refund will be issued to the original payment method used during checkout.

Please allow **5–10 business days** for your financial institution or payment provider to process the refund.

Shipping Charges

Shipping fees are non-refundable unless the return is the result of:

- An incorrect item sent by Maison Wayz Clothing
- A damaged or defective product
- An error on our part

Contact Us

If you have any questions regarding payments or refunds, please contact our customer support team.

Maison Wayz Clothing

Cape Town City Centre, South Africa

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