

Refund & Returns Policy

At Maison Wayz Clothing, we want you to shop with confidence.

Returns

Items may be returned within **14 days** of delivery provided they are:

- Unused
- Unworn
- In their original packaging
- With all original tags attached

Non-Returnable Products

For hygiene or promotional reasons, the following items cannot be returned unless they are faulty or defective:

- Underwear
- Swimwear where hygiene seals have been removed
- Customised or personalised products
- Sale or clearance items (unless defective)

Faulty Products

If your item arrives damaged or defective, please contact us within **48 hours** of delivery.

Return Approval

Returns must be approved before being sent back.

Customers are responsible for return shipping costs unless the product is defective or supplied incorrectly.